

# **Guideline for Logistics and Customs**

# Panetta SA CH-8954 Geroldswil Steinhaldenstrasse 14

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1 INTRODUCTION	3
2 OVERVIEW OF THE BORDER OFFICES	4
3 OVERVIEW OF CUSTOMS AGENTS	5
4 DOCUMENTS	7
4.1 Delivery note	7
4.2 COMMERCIAL INVOICE	7
4.3 PROOF OF PREFERENCE	7
4.4 COMMERCIAL DOCUMENTS / VETERINARY DOCUMENTS	7
5 CUSTOMS CLEARANCE AT THE BORDER	7
6 PRODUCT PROTECTION	9
7 DELIVERY PANETTA SA, GEROLDSWIL	10
7.1 Delivery times, Geroldswil	10
7.2 PALLET AND PACKAGING REGULATIONS, GEROLDSWIL	10
7.3 UNLOADING AND PALLET EXCHANGE, GEROLDSWIL	11
8 DELIVERY DELICIEL AG, TK WAREHOUSE PANETTA	12
8.1 Delivery times, TK warehouse Deliciel/Panetta	12
8.2 PALLET AND PACKAGING REGULATIONS, TK WAREHOUSE DELICIEL/PANETTA	12
8.3 UNLOADING AND PALLET EXCHANGE, WEITE	12
9 REJECTIONS	13
10 FURTHER INFORMATION	13



# **1** Introduction

Our objective in issuing this Guide is to ensure a smooth delivery process. The Guide to Logistics and Customs is part of your contract.

The Principality of Liechtenstein forms a customs union with Switzerland. All cross-border deliveries of goods from the European Union are therefore subject to Swiss customs duty.

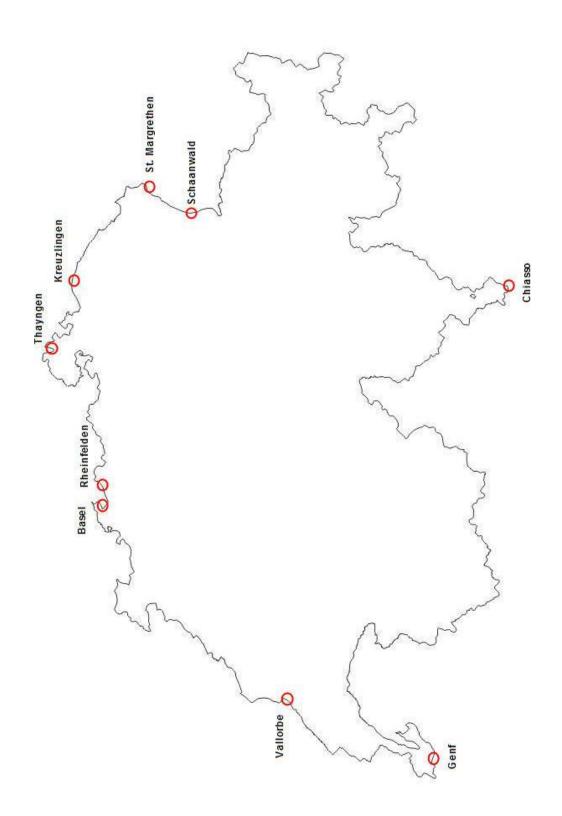
The border crossing of goods deliveries for Panetta SA may only take place at the customs offices named below with the customs agents named below.

Crossing the border is not guaranteed if customs and procedural requirements are not observed. This may entail additional costs, if applicable, which are charged to the supplier.

In addition, we refer to our terms and conditions of ordering, which are available at <u>www.ospelt.com</u>



# 2 Overview of the border offices





# **3 Overview of customs agents**

Customs office	Partner
Schaanwald	Gerlach AG, Vorarlbergstrasse 227 9486 Schaanwald Tel. 0041 44 867 69 55 Fax 00423 373 48 17 Email: gerlach-schaanwald@ch.gerlachcs.com
St. Margrethen	Gerlach AG Grenzstrasse 24 9430 St. Margrethen Tel. 0041 44 867 66 82 Fax 0041 71744 65 93
Kreuzlingen	Gerlach AG Haus C Neue Grenzzollanlage 8280 Kreuzlingen Tel. 0041 44 867 66 51 Fax 0041 71 671 13 56 E-Mail: gerlach-kreuzlingen@ch.gerlachcs.com
Thayngen	Gerlach AG Zollstrasse 81 8240 Thayngen Tel. 0041 52 645 07 20 Fax 0041 52 645 07 39 E-Mail: gerlach-thayngen@ch.gerlachcs.com
Rheinfelden	Gerlach AG Zollgebäude 4310 Rheinfelden Tel. 0041 61 833 30 30 Fax 0041 61 833 30 21 E-Mail: gerlach-rheinfelden@ch.gerlachcs.com
Basel	Gerlach AG Zollanlage St. Louis 4056 Basel Tel. 0041 61 386 88 01 Fax 0041 61 322 17 15 E-Mail: gerlach-st.louis@ch.gerlachcs.com
Vallorbe	Gerlach AG Vallorbe Route 1337 Vallorbe Tel. 0041 32 499 87 62 Fax 0041 21 843 04 16



Customs office	Partner
Genève, La Croix-de-Rozon	Gerlach SA Chemin des Epinglis 20 Bardonnex 1257 La Croix-de-Rozon Tel. 0041 22 885 94 04 Fax 0041 22 771 43 40
Chiasso	Gerlach SA Via Gerolamo Porta 2 6830 Chiasso Strada Tel. 0041 44 867 67 75 Fax 0041 91 682 32 38



## 4 Documents

### 4.1 Delivery note

- The delivery note accompanies the goods
- Please note the Ospelt order number

## 4.2 Commercial invoice

- The commercial invoice accompanies the goods
- Please note the Ospelt order number on the commercial invoice
- The original commercial invoice must also be sent by post to the financial accounting department of Panetta SA.

## 4.3 Proof of preference

- The original proof of preference accompanies the goods.
- The following documents are acceptable as proof of preference:
- Movement certificate EUR.1
  - Declarations of origin on the invoice are only valid up to CHF 10,300 / EUR 6,000.
  - Approved exporters may always affix the origin declaration to the invoice.
  - Long-term delivery declarations are invalid in Switzerland and have no preferential character
- A preferential tariff treatment or exemption from customs duty can only be obtained by means of the proof issued by you at the time of customs clearance (physical border crossing).
- If the proof of preference is missing at the time of customs clearance, this results in considerable additional costs, which are charged to the supplier.
- Issuing incorrect proofs of preference results in criminal proceedings. The financial consequences of this are charged to the supplier.

### 4.4 Commercial documents / Veterinary documents

- The commercial document only applies to products from the EU
- Each consignment must be accompanied by a commercial document in accordance with Regulation EC 1069/2009.
- Further information is available at <u>www.bvet.admin.ch</u>
- It is the supplier's responsibility to ensure that all documents required, e.g. veterinary certificates, are available in the original at the time of the import declaration. The supplier is held liable for any risks of delay in delivery or resulting costs due to missing documents.

## 5 Customs clearance at the border



As the supplier, you prepare a commercial invoice, an export declaration and, if the regulations allow it, a proof of preference before the shipment. These documents accompany the goods in the original. Please ensure that Swiss import customs clearance is only completed by one of the aforementioned customs agents. Our customs agents specialise in the customs clearance of our raw materials. Ideally, notify the customs agent 24 hours in advance of the arrival of the goods. This ensures smooth import customs clearance. Please note the opening hours of the Customs office selected.

Swiss Customs is entitled to order an inspection of the goods. You should therefore ensure that the goods specified correspond to the goods loaded on the vehicle. You are liable to prosecution if you make a false declaration to the Federal Customs Administration. This leads to criminal proceedings and further costs for you.

Please note that in Switzerland and Liechtenstein there is a night driving ban from 22.00 - 05.00 hrs.

The Customs Department in Bendern will be happy to answer any questions you may have at the following telephone number:

Customs Department Herbert Ospelt Anstalt, Bendern: 0041 58 377 1096



## 6 Product protection

The supplier is to ensure that product protection for the goods being transported is guaranteed at all times.

It guarantees that the goods delivered are in perfect condition and are secured against intentional manipulation or falsification by third parties during transport. Appropriate agreements have been concluded with transport service providers, which are available to Panetta SA on request.

Deliveries of chilled and deep-frozen raw materials made of meat as well as raw materials in silo or tank vehicles or product-dependent special requirements for Panetta SA must be secured with seals on the semi-trailer or silo/tank vehicle (space closure). The seal number must be noted on the delivery document.



# 7 Delivery Panetta SA, Geroldswil

<u>Delivery address:</u> Panetta SA Steinhaldenstrasse 14 CH-8954 Geroldswil

## 7.1 Delivery times, Geroldswil

# <u>Delivery times Mon - Fri 06.00 - 12.00 hrs</u> Please arrange a delivery time slot with your responsible dispatcher prior to delivery.

### 7.2 Pallet and packaging regulations, Geroldswil

The following pallets are accepted:Europallets80x120cmOne-way pallets80x120cm

The pallets must be suitable for high-bay storage and not have any overhang. The maximum weight is 850 kg with a maximum height (incl. pallet) of 1.80 m.

When removing the transport protection and protective films, the internal transportability must be maintained, the palletisation must not disintegrate.

Each pallet must be labelled. The label must contain the following information:

- Net weight
- Batch number
- Supplier name
- Material name
- Material number Panetta
- Date of manufacture
- Best-before date

Please also refer to the agreed specification.



## 7.3 Unloading and pallet exchange, Geroldswil

Unloading the vehicle from the side is possible. Only trucks with a minimum height of 1.20m can be unloaded (no jumbos/no low-loaders).

The assessment of exchange suitability is effected based on the criteria analogous to EPAL. Pallet exchange takes place on delivery or otherwise by agreement. Pallets that are not exchangeable will be noted on the delivery note. One-way pallets are not exchanged.



# 8 Delivery Deliciel AG, TK Warehouse Panetta

<u>Delivery address:</u> Deliciel AG Bruggerstrasse 48 CH-5413 Birmenstorf

## 8.1 Delivery times, TK warehouse Deliciel/Panetta

<u>Delivery times Packaging and miscellaneous:</u> Mon - Fri 07.00 - 11.30 / 13.00 - 16.00 hrs Please arrange a delivery time slot with your responsible dispatcher prior to delivery.

### 8.2 Pallet and packaging regulations, TK warehouse Deliciel/Panetta

The following pallets are accepted:Europallets80x120cmOne-way pallets80x120cm

The maximum weight is 850 kg with a maximum height (incl. pallet) of 1.80 m.

When removing the transport protection and protective films, the internal transportability must be maintained, the palletisation must not disintegrate.

Each pallet must be labelled. The label must contain the following information:

- Net weight
- Batch number
- Supplier name
- Material name
- Material number Panetta
- Date of manufacture
- Best-before date

### 8.3 Unloading and pallet exchange, Weite

Unloading the vehicle from the side is possible. Only trucks with a minimum height of 1.20m can be unloaded (no jumbos/no low-loaders).

Pallet exchange takes place on delivery or otherwise by agreement. Pallets that are not exchangeable will be noted on the delivery note. One-way pallets are not exchanged.



# 9 Rejections

If acceptance of the goods is refused owing to defects, transport damage, etc., the goods must be returned via the customs office where the import customs clearance was completed. The costs incurred are charged to the supplier.

# **10 Further information**

Further information is available at:

Federal Customs Administration Federal Tax Administration Federal Office for Agriculture Federal Office of Veterinary Affairs German Customs Authority www.ezv.admin.ch www.estv.admin.ch www.blw.admin.ch www.bvet.admin.ch www.zoll.de